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TD-1173

Date: April 22, 2025

Product Discontinue Notification- Disposable Sheath

Dear Valued Customers,

This letter serves as formal notification that Exergen Corporation will discontinue **Exergen Disposable Sheath (part number: 129460, 129461, 129462, and 129463)** as of January 30, 2025.

Reason for discontinuing:

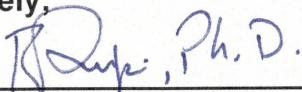
The decision to discontinue the use of disposable sheaths is driven by a combination of **strategic business considerations, sustainability goals, and operational efficiency**. From a business standpoint, the recurring cost associated with procurement, inventory management, and disposal of single-use sheaths presents a non-negligible burden on long-term profitability. Furthermore, the environmental impact of continued reliance on single-use plastics conflicts with our organization's commitment to sustainable practices and carbon footprint reduction. Additionally, transitioning away from disposable sheaths aligns with our objective to streamline user workflows, eliminating the repetitive handling and disposal steps associated with single-use components ultimately reduces user fatigue and enhances procedural efficiency.

Exergen Corporation appreciates and values our business relationship and looks forward to your continued interest in our products. While we regret any inconvenience this announcement may cause, we are eager to supply your future product requirements with our world-class quality product lines.

Importantly, this transition does not compromise hygiene or infection control protocols. We continue to utilize **disposable caps (part number: 134203- box of 1000 and 134205 box of 5000)** specifically designed to prevent cross-contamination and have implemented **robust cleaning protocols** to maintain high standards of cleanliness (outlined in user manual). This ensures patient safety while reducing overall material waste and resource use.

In case you have question about your devices or need any support, reach out to us at 1-617-923-9000; you can also email to us at: or service@exergen.com

Sincerely,



Dr. Francesco Pompei, Ph.D.
President/CEO of Exergen Corporation



Date