

Product Discontinue Notification

Dear Valued Customers,

This letter serves as formal notification that Exergen Corporation has discontinued the Exergen LighTouch LTX series Infrared Thermometer as of December 31, 2024

Navigating Healthcare Challenges:

Exergen introduces the TAT-5000S as the successor to LighTouch LTX-1 Infrared Thermometer for a Sustainable Future.

In the realm of healthcare, the challenges have never been more pronounced. As we stand at the crossroads of overworked hospitals, strained budgets, and an urgent call for sustainability, the need for innovative solutions has never been more apparent. Exergen's answer to these challenges: **the all-new TAT-5000S TemporalScanner Thermometer.**

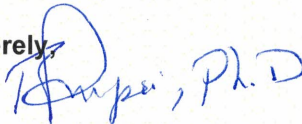
The all-new TAT-5000S not only addresses the immediate needs of healthcare professionals but also aligns seamlessly with the industry's push for sustainability. It offers **superior accuracy** while boasting an even more user-friendly design. Its **improved ergonomic structure** ensures ease of use and helps improve productivity. One of the standout features is **its dedication to sustainability**. Crafted with innovative super plastic, the device's housing **is virtually indestructible**, reducing the need for replacements and minimizing its overall environmental impact. Additionally, the **elimination of single-use throw-away caps** further showcases the product's commitment to eco-conscious practices.

In Europe, the TAT-5000S is already available. In many European hospitals, it has become the defacto standard thermometer. Introducing the TAT-5000S globally will also make it a global defacto-standard.

Exergen Corporation appreciates and values our business relationship and looks forward to your continued interest in our products. While we regret any inconvenience this announcement may cause, we are eager to supply your future product requirements with our world-class quality product lines.

Our intent is to support the **LighTouch LTX-1 Infrared Thermometer** with the TAT-5000S Temporal Scanner Thermometer as a no charge replacement.

In case you have question about your devices or need any support, reach out to us at 1-617-923-9000; you can also email to us at: or service@exergen.com

Sincerely,

Frank Pompei, Ph.D.
President of Exergen Corporation